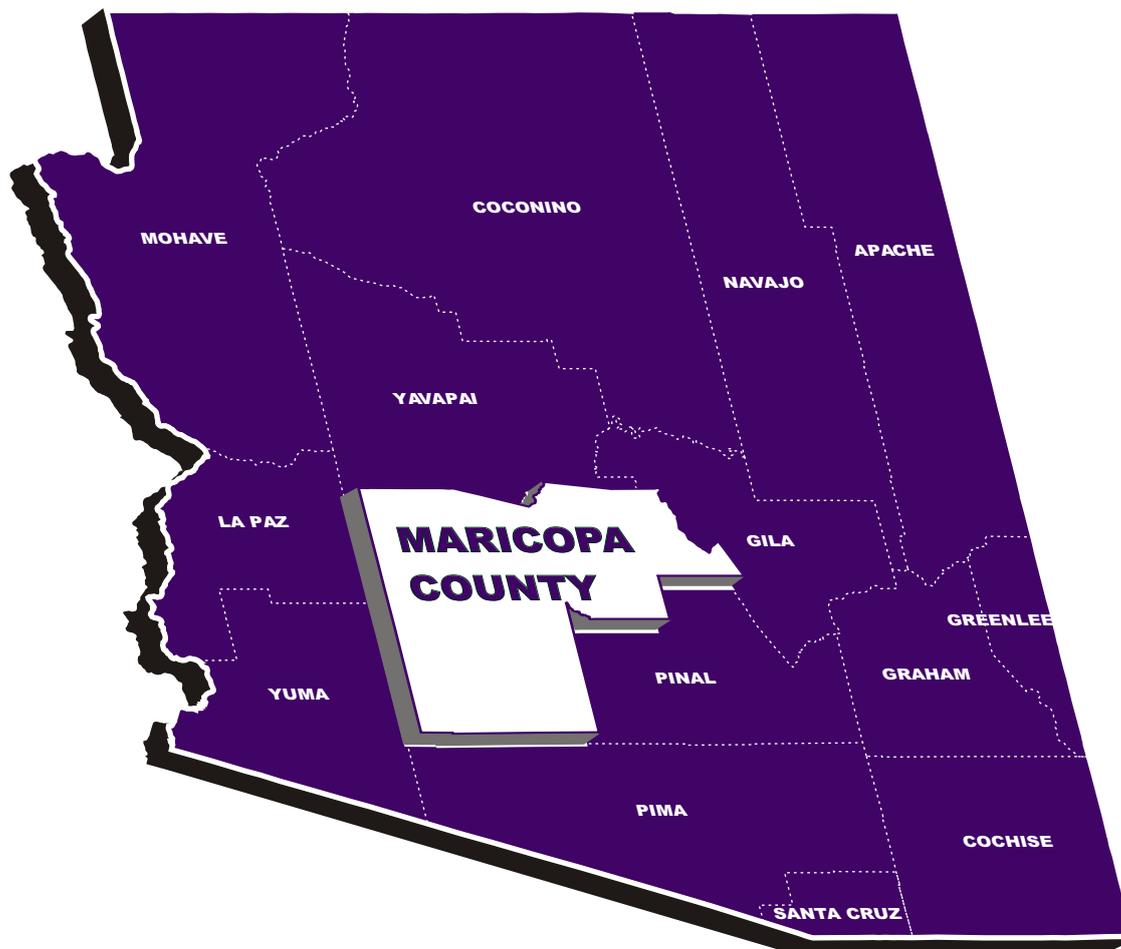


Risk Management Annual Report

Fiscal Year Ended June 30, 2015



Maricopa County, Arizona

www.maricopa.gov

**MARICOPA COUNTY
RISK MANAGEMENT ANNUAL REPORT
FISCAL YEAR 2014-2015**

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RISK MANAGEMENT ANNUAL REPORT EXECUTIVE SUMMARY

Presented herein is the *Maricopa County Risk Management Annual Report for the fiscal year July 1, 2014 through June 30, 2015.*

This report contains summaries of the fiscal year's losses and costs for Maricopa County's (County) auto liability, auto physical damage, general liability, medical malpractice, property damage, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment exposures. This report, along with ongoing quarterly reports to County departments during the year, are intended to assist departments in recognizing the nature and extent of their losses to implement and improve their loss control and prevention programs.

Structure and Mission

As of June 30, 2015, the Risk Management Department (Department) completed its **34th year** administering the County's self-insurance program. Risk Management's mission is to provide claims management, safety and loss control consultations and training, environmental consultations and insurance coverage services to Maricopa County departments, districts, and Trust members so they can reduce or eliminate loss. The vision is to be recognized as a leader in Risk Management, and relied upon for a County-wide risk management philosophy and culture. Risk Management's primary activities are:

- Risk consulting
- Insurance procurement above self-insured retention levels
- Maricopa County Self-Insured Risk Trust Fund management and financing
- Administration and adjusting of workers' compensation and unemployment claims
- Investigation and disposition of casualty and property claims and lawsuits
- Safety training, reporting, and compliance
- Loss control programs
- Environmental investigation, remediation, and reporting
- Contractual indemnification and insurance requirement language standards and review.

The Department is divided into four operating divisions: Claims, Safety, Environmental, and Administration. Highlights for each division are included herein. The Department strives to accomplish its mission with assistance and direction from the Maricopa County Board of Supervisors, the Maricopa County Self-Insured Risk Trust Fund Board of Trustees, and the County Manager. The Director of Risk Management reports to the County Manager.

Self-Insured Trust Fund

Arizona Revised Statute (ARS) § 11-981 authorizes the County to self-insure, or procure insurance from any insurer authorized by the State of Arizona Department of Insurance, or both. Insurance (defined in Title 20 ARS) includes, but is not limited to: auto liability, auto physical damage, general liability, medical malpractice, property, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment insurance.

Upon establishment of the self-insurance program, the County is required to designate a Risk Trust Administrator (Director, Risk Management), and establish a trust. The Risk Trust is funded by an allocation of funds from General Fund and Non-General Fund departments and Special Districts, or such other funding techniques permitted by State statute and authorized by the Risk Trust's Board of Trustees.

A Board of Trustees assists Risk Management to coordinate the Risk Trust's activities and affairs. Trustees, United States citizens and residents of Maricopa County, are appointed by the Maricopa County Board of Supervisors (BOS) and the County Manager. During Fiscal Year FY14-15, the following individuals were members of the Board of Trustees:

<u>Trustee District/Appointment</u>	<u>Trustee</u>
BOS District One	Lisa Wahlin
BOS District Two	Scott LeMarr
BOS District Three	Thomas Katsenes
BOS District Four	Steven Beeghley, Chair
BOS District Five	Laura Guerrero
County Manager	Shelby Scharbach

FY14-15 Results

During the three year period of FY12-13 through FY14-15, the Risk Trust's assets decreased \$2,768,821, or 7.44% from \$37,229,341 to \$34,460,520. During the same period, the Trust's liabilities decreased \$4,415,682, or 5.62%, from \$78,597,907 to \$74,182,225. The deficit in Risk Trust net assets is a result of a spend down of the Risk Trust fund in fiscal years when user departments were only charged for administrative costs even though claims and insurance continued to be paid by Risk Management on behalf of user departments.

Claim activity that occurred in FY14-15 includes an increase in estimated reserves for General Liability claims of \$4.8M, primarily from twelve large claims with about \$4.5M in reserves. Workers' Compensation claims reserves increased by \$800K due to increases in two claims; Environmental Liability claim reserves increased by \$900K, primarily from one claim.

Cost of Risk

Cost of Risk is a comparison of the Risk Management program and costs of claims and claims related expenses to the County's overall expenditures or budget in the fiscal year. The effectiveness of a risk management program can be reflected in this comparison since the cost of a risk management program includes paid claims (amounts paid in the fiscal year without regard to the year the claim arose), insurance premiums, safety and loss control programs, and operational and administrative expenses, against the total County's expenditures. For FY12-13, the Cost of Risk was 2.6%, and decreased over the next two years to 1.22% at the end of FY14-15. Risk Management's commitment is to maintain this measure at or below 2%.

Claims and Premiums	ACTUAL FY12-13	ACTUAL FY13-14	ACTUAL FY14-15
Auto Liability	\$1,118,666	\$473,663	\$549,658
General Liability	\$30,360,856	\$8,996,288	\$1,602,542
Medical Malpractice	\$1,792,431	\$1,186,500	\$10,700
Environmental Liability	\$923,382	\$237,405	\$1,676,521
Property/Auto/Enviro Prop Damage	\$933,185	\$1,013,723	\$1,332,234
Workers' Compensation	\$4,029,811	\$3,527,011	\$4,030,529
Unemployment	\$611,145	\$554,122	\$457,390
Premiums	\$4,193,677	\$5,183,725	\$5,519,792
Subtotal	\$43,963,153	\$21,172,437	\$15,179,366
Other Expenses			
Legal Expenses	\$6,806,458	\$6,112,202	\$4,917,009
Actuary Fees	\$64,756	\$44,400	\$35,000
Broker Fees	\$59,000	\$57,875	\$58,794
Consulting and Management Fees	\$13,775	\$38,975	\$42,542
Claims Administration Service Fees	\$611,665	\$14,047	\$14,047
Workers' Compensation Taxes	447,572	\$250,061	\$191,131
Administrative	\$2,359,384	\$2,775,050	\$2,851,698
Subtotal	\$10,362,610	\$9,292,610	\$8,110,221
Total Risk Management Costs	\$54,325,763	\$30,465,047	\$23,289,587
Total County Expenditures	\$2,086,503,506	\$1,865,944,000	\$1,914,790,775
TOTAL COST AS A PERCENTAGE OF COUNTY EXPENDITURES	2.60%	1.63%	1.22%

- Notes:
1. Paid claims represents the amount paid in the fiscal year regardless of occurrence date and does not include Reported But Not Paid (RBNP) or Incurred But Not Reported (IBNR) reserves.
 2. Amounts as valued for the period through June 30, 2015, as reported in the Advantage Financial System.
 3. County expenditures do not include internal service funds per Internal Audit recommendation.

Acknowledgments

The Risk Management Department would like to thank the Maricopa County Board of Supervisors, Elected Officials, County Manager, Deputy County Manager, Chief Financial Officer, Self-Insured Trust Fund Board of Trustees, County departmental management and all County employees and volunteers for their demonstrated interest in reducing claims and lawsuits, and their commitment to safety.

Respectfully submitted,

Pauline Hecker
Director, Risk Management

And the entire Risk Management Staff

Note: For presentation purposes only, the dollar amounts and associated percentages in all of the charts and tables presented herein, have been rounded to the nearest whole dollar or percent.

CLAIMS DIVISION

The Risk Management Claims Division is staffed with four senior adjusters, one adjuster, and three administrative employees. The Division is committed to reducing Maricopa County’s cost of risk through prudent claim and litigation management arising from the County’s employee, auto, property and liability exposures. The Division also manages the County’s unemployment claims through a third-party claim administrator.

Claims and lawsuits are investigated, evaluated and then either denied or resolved via litigation or settlement. Litigated matters are assigned to either in-house counsel within the County Attorney’s Office or outside counsel pursuant to contract. Thereafter, the Division manages the assigned attorneys to minimize expense and obtain expeditious and fair resolutions.

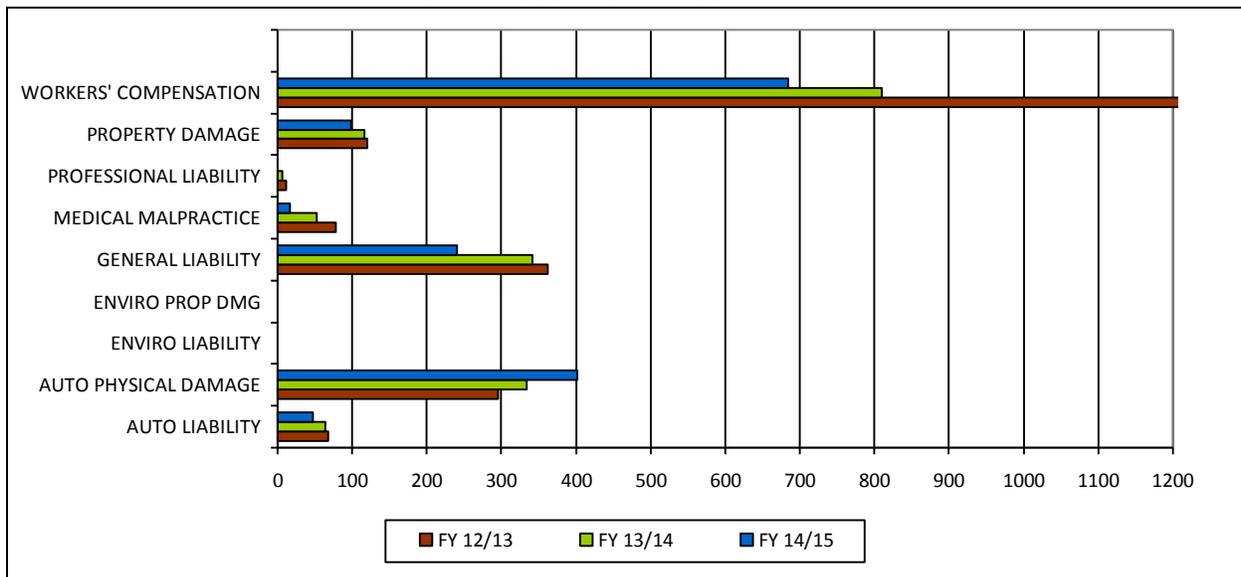
The Division also manages the Subsequent Remedial Measures Program, the purpose and intent of which is to assist departments in (1) identifying the root cause(s) of events which have precipitated a Notice of Claim and/or lawsuit against Maricopa County and its employees, agents and volunteers, and (2) formulating a subsequent remedial measures plan designed to mitigate future claims and/or lawsuits arising out of the same or substantially similar root cause(s).

The Division also manages the Roundtable Program for high exposure and other sensitive claims. This program provides the Division, the defendant departments and employees, agents, volunteers, and defense counsel with the formulation and critical review of litigation tactics, strategies, and related evidentiary issues.

Fiscal Year 14-15 Summary

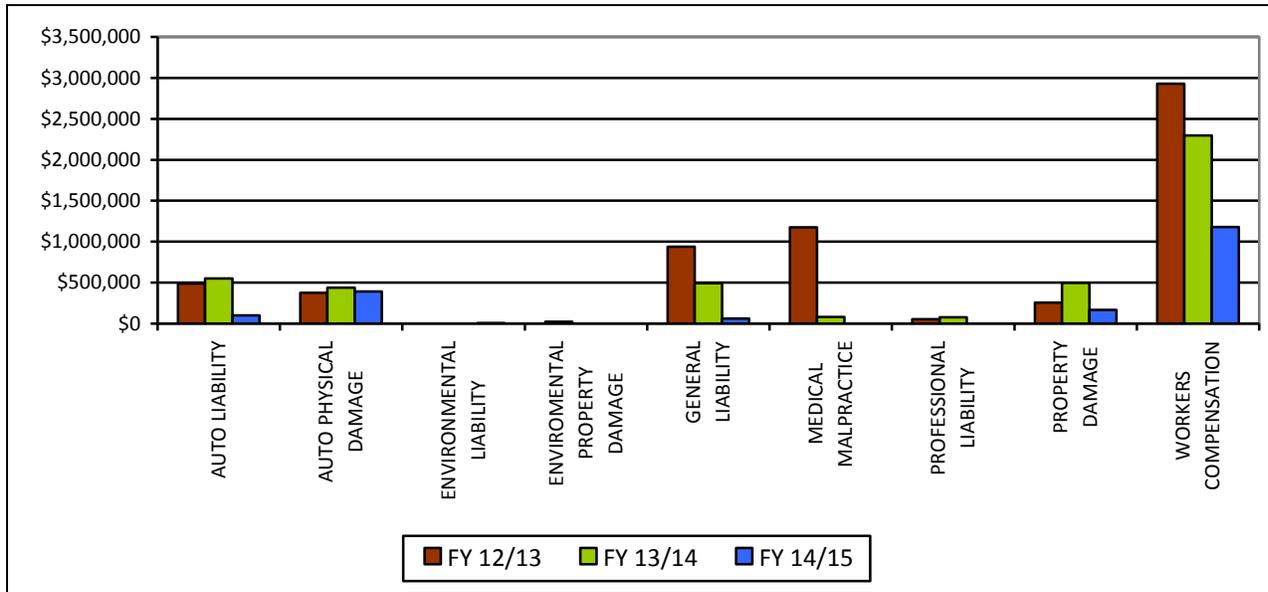
In Fiscal Year (FY) 14-15, the Division managed 1,491 new workers’ compensation, auto liability, auto physical damage, general liability, environmental liability, environmental property damage, professional liability, medical malpractice, and property claims, an increase of 6 claims from FY 13-14.

CLAIM COUNTS BY FISCAL YEAR



For all such claims and lawsuits, the Division paid \$1,910,624, a decrease of \$213,801 from FY 13-14.

PAYMENTS MADE BY FISCAL YEAR



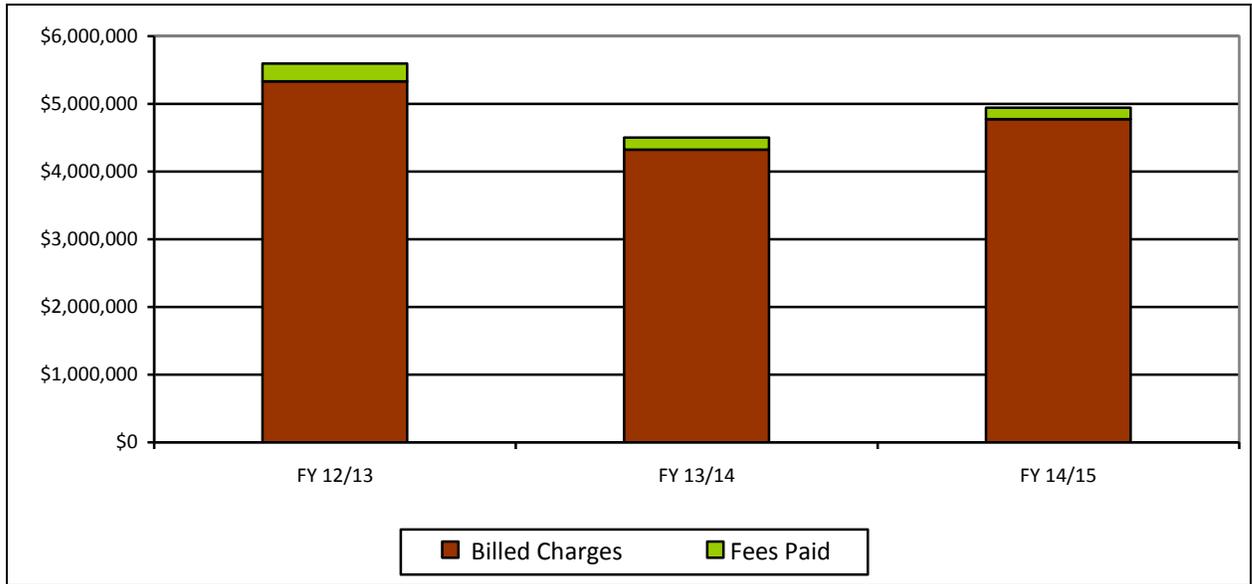
In FY 13-14 the County brought in-house the administration of workers' compensation claims. We were able to realize savings of \$341,055 in administration fees versus salaries/fringe, reduced amounts paid on claims by \$742,474 from the previous year and reduced the open claim count by 49% in the first year. For FY 14-15 the program is running flat with no major increases or decreases in administration fees, paid amounts or claim count.

The Division also provided the following services to County departments and districts:

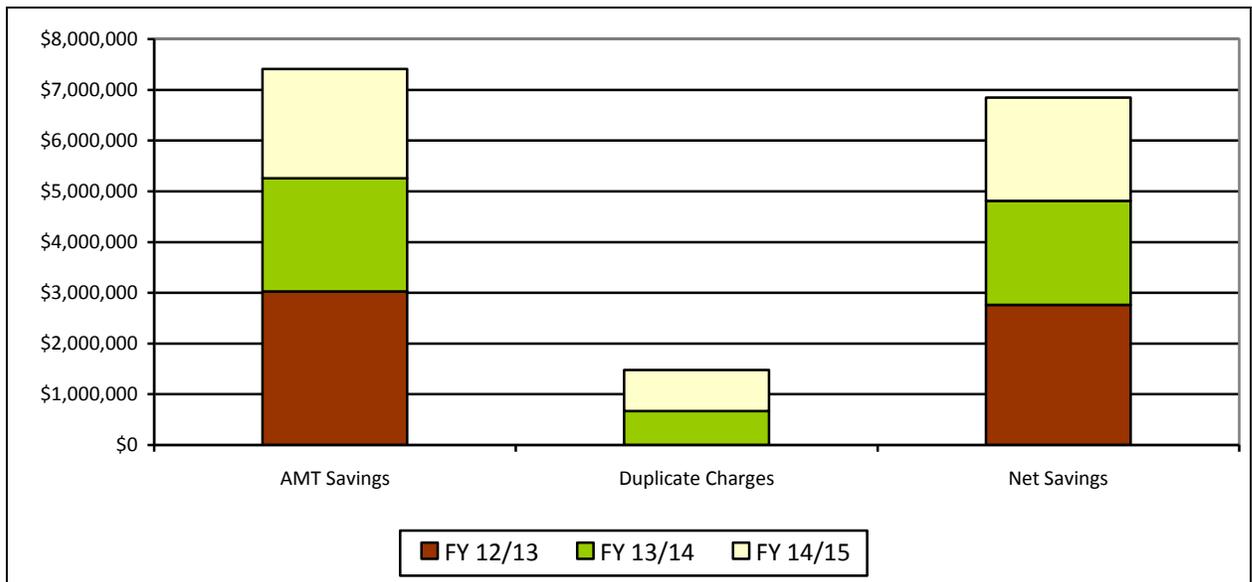
- Risk Management's vendor conducts bill/invoice reviews and applies available discounts when injured County employees utilize a Preferred Provider Organization (PPO) (a medical services network). In FY14-15, the County realized a net savings of \$2,033,389, which equates to a 43% savings from billed charges. In FY 12-13 we began calculating our savings on net of duplicate billings. By excluding duplicate bills from the calculations it provides a truer picture.

WC BILL REVIEW

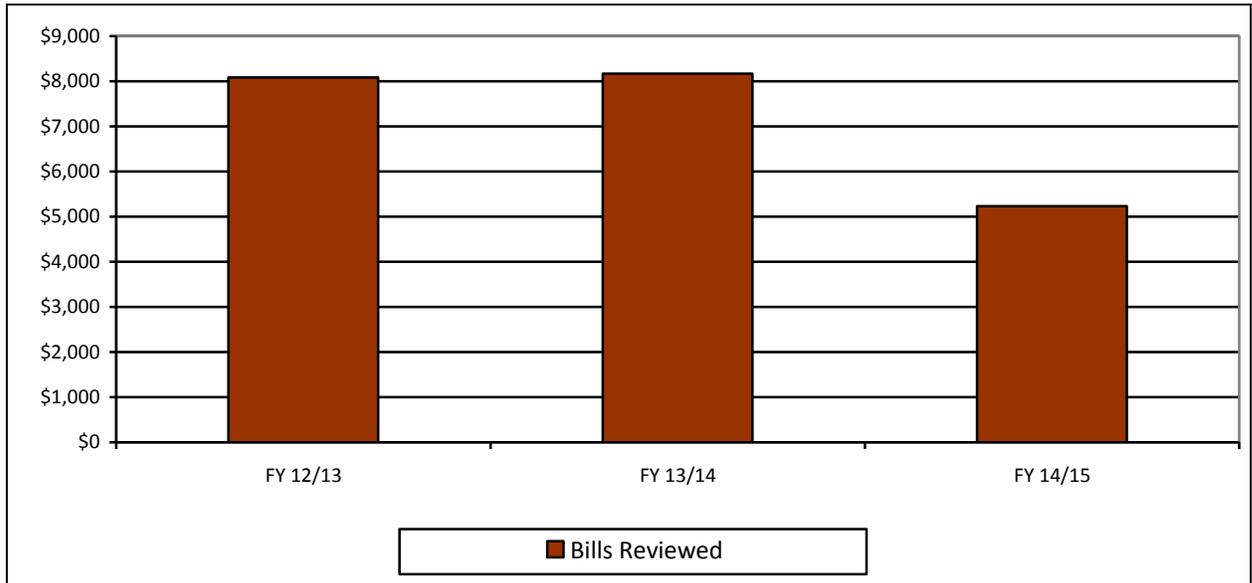
Costs



Savings



Number of Bills Reviewed



- Recovery of subrogation for liability and workers' compensation claims against third parties.
- Consultation services to departments concerning coverage, exposures, perils, risk management issues, and pending claims and litigation.
- Review of indemnity and insurance requirements for County contracts.
- Oversight of vendors and contractors providing Risk Management services, auto and property appraisals, auto repair and structured settlement services.
- Coordination of claim adjusting and recovery from the County's property, aviation and crime insurance policies, as well as from the County's excess liability and medical malpractice insurers.
- Maintenance of the database to track and monitor County volunteers for purpose of workers' compensation and Risk Trust liability coverage. Currently the Division manages 150 volunteer programs with 2,510 volunteers.

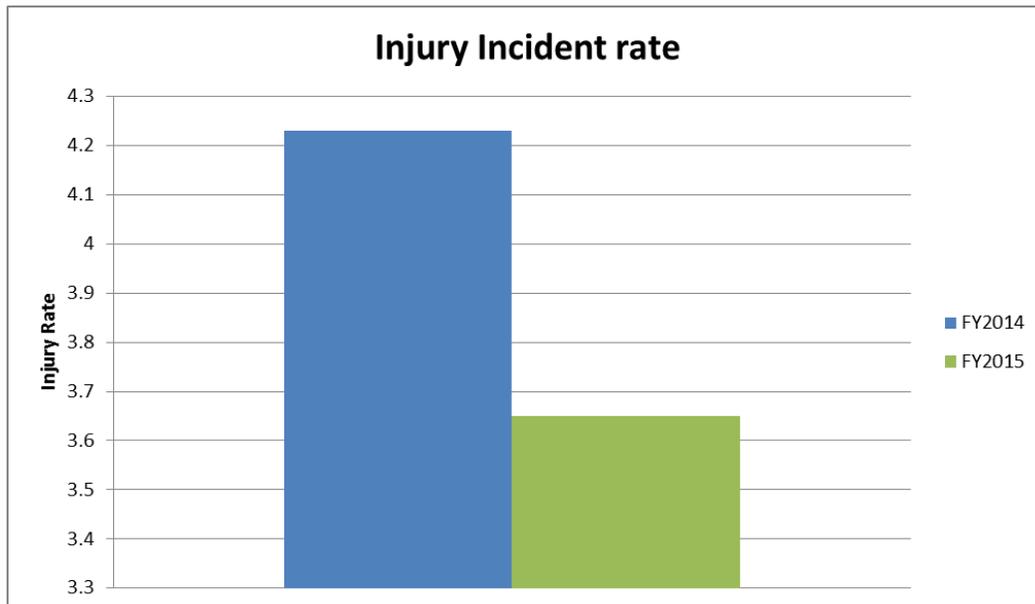
SAFETY DIVISION

The focus of the Risk Management Safety Division is collaborating with other departments County-wide to innovatively develop safety programs to assist in meeting strategic goals. Risk mitigation, loss reduction and compliance are achieved by interaction with departments utilizing a variety of proven safety strategies reducing negative outcomes and increasing productivity. Our goal is to mitigate exposures thus minimizing preventable injuries/accidents. Our road map to success is a four-step process:

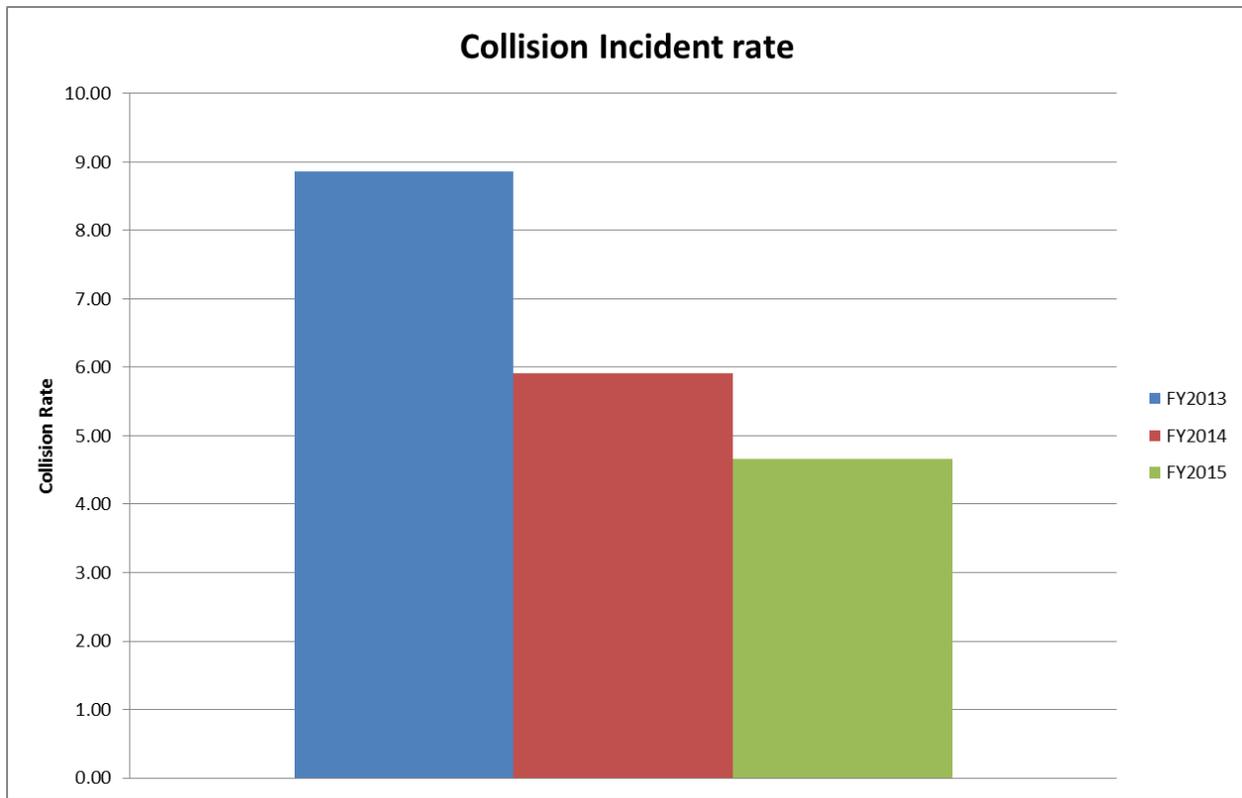
1. Obtain management's support of County safety policies.
2. Train employees in safe work practices and safety/hazard awareness and identification.
3. Identify potential risks and develop safer, less risky alternatives to accomplish the task or process.
4. Maintain an effective, comprehensive and compliant accident/incident control program.

This four-step process and the cooperation of the various departments have been instrumental in reducing injuries and vehicle collisions. Two examples of continually improving departmental safety performance are the Injury Incident Rate and Vehicle Collision Claims as noted below.

In FY2015, workers' compensation data realized a decrease of 33 recordable injuries. There were 426 recordable injuries in FY2015 versus 459 recordable injuries in FY2014 which resulted in a 7.19% decrease in recordable injuries. The injury incident rate is based on a ratio of the recordable injuries and the numbers of employee hours worked where the employee is exposed to a potential injury. The County's overall injury incident rate decreased from 4.23 in FY2014 to 3.65 in FY2015, which is a 13.71%.



The Safety Division's Collision Avoidance training, with an emphasis on safe backing techniques, continues to help decrease the number of preventable vehicle collision claims. FY15 fiscal year realized an overall decrease of 87 preventable vehicle collision claims from FY14 (120 preventable vehicle collisions in FY2015 versus 207 preventable vehicle collisions in FY2014). The collision incident rate is determined by a ratio of the number of vehicle collisions and the total miles traveled. The County's preventable collision incident rate has steadily decreased the past three fiscal years. The County's overall preventable vehicle collision incident rate decreased from 8.86 in FY2013 to 4.66 in FY2015, which is a 47.4% reduction.



The Risk Management Safety Division offers a total solution for safety awareness and safety compliance training. We will continue partnering with all County departments to reduce the injury incident rate and collision incident rate utilizing the following Safety strategies:

Risk Management Safety Training

- **SafeStart:** After completing SafeStart training for all Flood Control, MCDOT and Waste Resources and Recovery Department employees in 2015, the Risk Management Safety Division qualified SafeStart Instructors began the maintenance phase of the SafeStart training. A total of 179 new County employees were trained in various levels of SafeStart. The Flood Control and MCDOT SafeStart Steering Committees continued in operation, developing SafeStart reminder signs, videos, calendars and note pads.

- **Road Builder:** The Maricopa County/Gateway Community College Road Builder Heavy Equipment Certification Program graduated 17 students from the program in 2015. This the largest group of employees ever to graduate this program in one year, with a combined total of 312 credit hours.

Maricopa County Vehicle and Equipment Use Program (VUP): The job of keeping hundreds of County employees trained, qualified and authorized on over 40 types of equipment is a difficult task. County departments such as Maricopa County Department of Transportation (MCDOT), Flood Control District, Waste Resources and Recycling Management and Maricopa County Sheriff's Office have joined together with the Safety Division to develop and implement a Vehicle Use Permit (VUP) program to manage this training.

On-Site Safety Training Programs: Due to staffing issues, not all departments can send employees to off-site training, thus the Safety Division provides training at employee worksites focused on the needs of the department. This training can be task or program specific or targeted to re-educate employees in safe procedures.

Examples of targeted training include:

- Personal Protective Equipment-unique to more hazardous activities, such as fall protection.
- Heat Stress Awareness-for employees working outside during summer months.
- Safe Lifting and Back Injury Prevention.

Examples of routine training offered at multiple locations to accommodate the scheduling needs of departments include:

- Defensive Driving
- Hazard Communication
- Bloodborne Pathogen Awareness
- Fire Extinguisher Awareness and Emergency Evacuation
- CPR and First Aid

Provisions for departments to provide their own training due to 24-hour operations are:

- Train-the-Trainer programs for Animal Care and Control Department
- Slips, Trips and Falls
- Hazard Communication

On-Line Safety Training Programs: In an effort to expand the opportunity for employees to have access to safety training and minimize the time away from their job duties, the Safety Division developed specific on-line training programs to comply with OSHA requirements for Annual Refresher training. These training programs provided by the Risk Management Safety Division can be found on the County On-Line Learning Center home page:

Blood Borne Pathogens – OSM102OA

Confined Space – OSM112OA

Fall Protection – OSM113OA
Heat Illness Prevention – OSM116-O
Lock Out/Tag Out – OSM114OA
Respiratory Protection – OSM115OA
Slips, Trips and Falls – SAF124-O

Fire Extinguisher Safety – OSM108-OB
Hearing Conservation – OSM106OA
Personal Protective Equipment – OSM104OA
Safety in the Office – OSA136-O

Commercial Driver’s License (CDL): Several County employees are required to drive commercial vehicles to perform their duties at the County. These employees require specialized training and a CDL from Motor Vehicles to drive these vehicles. In order to minimize department down time the Safety Division’s fleet safety consultant provides on-site programs. These include:

- Providing a three (3) day training program to prepare employees to take the written examination required to obtain a CDL from the MVD.
- Serving as a third party tester for MVD. The Fleet Safety Consultant provides approved and recognized testing services as required by the State for employees, so that they do not have to go back to MVD for the hands on testing.
- Providing all CDL annual training to department’s requiring CDL drivers.

Off-Site Safety Training: Requires an off-site location due to the type of training.

- Welding Safety Training and Certification -- All County departments that have cutting and welding activities require training to comply with OSHA and ANSI safety requirements. Training and certification is administered by an outside contractor.
- Collision Awareness Driving Safety - This course is two hours of classroom driver safety and a one-hour field exercise. Employees operate vehicles through a course designed to help them become more efficient at backing, parking lot maneuvering, lane changes, and evasive maneuvers. The Safety Division also instructs various other driver safety classes such as Utility Truck, Trailer Towing Safety and Defensive Driving. In FY2015 we conducted 14 Collision Avoidance classes for 159 County employees.
- Defensive Driving Training – This course is required training in order to obtain a Vehicle Use Permit (VUP) and is often a recommendation for drivers who have been involved in a “Preventable” vehicle collision. In FY2015 we conducted 88 Defensive Driving classes and trained 2,613 County employees. County employees log more than 25 million miles annually and the continued decline in the number of preventable vehicle collisions is testament to the overall success of this training program.
- Vehicle and Equipment Use Permit – This is based on County policy A2310 and Risk Management Safety Division, acting as the County Manager’s Designee, processes all employee requests to operate vehicles and equipment for the County. In FY2015, the Safety Division processed 4,732 VUP applications, an average of 394 per month, which is a 16% increase over FY2014.

- CPR and First Aid - CPR and First Aid are a requirement for many positions in the County. CPR is a skill that one never knows when they will need it, and will never know what a difference it can make until it is used. First Aid is the immediate care given to an injured or suddenly ill person, consisting only of furnishing temporary assistance until competent medical care, if needed, is obtained or until the chance for recovery without medical care is assured. In FY2015 the Safety Division provided 14 CPR and First Aid classes and trained more than 338 employees.

Citizens Serving Citizens Safety Day: The 2015 Citizens Serving Citizens Safety day was a great success. There were 16 County departments/divisions from all over the county, interacting with employees to expand understanding of what each department does and how safety plays a role within their services.

Additional Safety Strategies: The Safety Division uses a wide variety of recognized safety program techniques in addition to training to keep County employees safe. These include:

- Facilities and Field Inspections
- Departmental Program Reviews
- Departmental Policy and Procedure Development and Review
- Safety Committees
- Job Safety Analysis
- Accident investigations with corrective actions designed to minimize reoccurrence of accidents.
- Job observations to identify unsafe conditions.

As Maricopa County continues developing safety management systems, it is necessary that each level of management take a proactive role in safety improvement. Management commitment, front-line supervision and accountability are the keys to sustain successful safety processes and reduce unsafe work practices.

ENVIRONMENTAL DIVISION

The Environmental Division of Risk Management conducts remedial investigations and takes action to minimize County environmental liability as determined by law, regulation, statute, and/or court order. The Division provides leadership in the area of pollution prevention and environmental management, and has developed a proactive assessment and action process that mitigates environmental liabilities, saving the County in the cost of remedial action and regulatory penalties. Possible environmental liability costs of known sites have been reduced from previous estimates of over \$500 million for FY95-96, to approximately \$6,500,483 for FY14-15.

This fiscal year the Division:

- Implemented a new internal County program, Risk Recycling. The goal of the program is to reduce as much as possible the amount of County generated waste that goes to landfills. The short time between official start up (April 15, 2015) and the end of the fiscal year was primarily dedicated to internal marketing and set up.
- Continued to cooperate with Arizona Department of Environmental Quality (ADEQ) in conducting site characterization of groundwater contamination at the Cave Creek Landfill. In FY 2014-2015 a Draft Revised Remedial Action Plan was submitted to ADEQ for approval. Pilot testing of a vapor extraction system (SVE) – including permit updates and system design was completed and the design and construction of the final SVE system was begun.
- Continued to participate with the Hassayampa Steering Committee in working towards the remediation of the Hassayampa Superfund Site.
- Prepared updated Spill Prevention Control and Countermeasure (SPCCs) plans for 4 County facilities, Stormwater Pollution Prevention Plans (SWPPPs) for 6 County facilities and Aquifer Protection Plans (APPs) for 3 County facilities. Continued to review County facilities to ensure that required permits are in place.
- Completed in-house assessments and remedial oversight for industrial hygiene, indoor air quality, microbial contamination, asbestos and lead paint projects. Over 255 projects were opened, completed and closed in FY14-15. Since the in-house service began in 2006, it continues to represent a direct savings to the County by avoiding 3rd party consultant fees in the conservative range of \$150,000 - \$200,000 annually.
- Continued Hazard Communication Training to comply with OSHA's Globally Harmonized System (GHS) amendments. Training has included over 40 classes including classroom sessions and live webinars.
- Conducted inspections of 110 County owned and maintained drywells. Recommendations were turned over to Facilities Maintenance for required repairs and for best practices repairs. These repairs help reduce regulatory liability and general liability for the County. Several drywells were discovered that were not previously inventoried or inspected.
- Assisted Facilities Management, Superior Courts, Real Estate, Maricopa County Sheriff's Office (MCSO), Maricopa County Department of Transportation (MCDOT), Juvenile and Adult Probation, Flood Control District, Legal Defender, Environmental Services, Equipment Services, Emergency Management, Office of Enterprise Technology (OET), Maricopa County Attorney's Office, Assessor, Agricultural Exchange, Women, Infants and Children (WIC), Waste Resources and Recycling, Public Health, Medical Examiner,

Parks, Equipment Services and the Library District in environmental studies, hazardous waste reviews and clean-ups, and conducting indoor air quality review, asbestos and lead paint surveys.

- Continued to provide sound environmental compliance information to requesting departments.

The Division recognizes that environmental risks are capable of being managed through risk control and prevention measures. These measures include separation of hazardous materials, effective pollution prevention and loss control techniques, redundant controls and safety mechanisms, double and triple containment of tanks and flow tubes, emergency response plans, and effective training of employees. The Division will continue to seek to implement these measures.

ADMINISTRATIVE DIVISION

The Administrative Division is responsible for procuring the insurance policies above the County's self-insured retention, providing certificates of insurance to County departments, preparing the annual user charges for services, preparing the annual budget and financial statements for the Risk Trust, and providing administrative support to the other divisions within the department. Included in this report is a comparison of the assets and liabilities of the Risk Trust over a three-year period, the trend of the current insurance market, a budget summary, and the financial statements through fiscal year ended June 30, 2015.

Self-Insured Trust Fund Combined Balance Sheet Comparison FY12-13, FY13-14, FY14-15

	Audited <u>FY12-13</u>	Audited <u>FY13-14</u>	Audited <u>FY14-15</u>
Assets	\$ 37,229,341	\$36,524,053	\$34,460,520
Liabilities	\$ 78,597,907	\$66,719,932	\$74,182,225
Net Position	(\$ 41,368,566)	(\$30,195,879)	(\$39,814,882)

During the FY12-13 through FY14-15 period, the Risk Trust's assets decreased \$2,768,821, or 7.44%, from \$37,229,341 to \$34,460,520. During the same period, the Trust's liabilities decreased \$4,415,682, or 5.62%, from \$78,597,907 to \$74,182,225. The deficit in Risk Trust net position is a result of a spend down of the Risk Trust fund in fiscal years when user departments were only charged for administrative costs even though claims and insurance continued to be paid by Risk Management on behalf of user departments.

The Risk Trust began billing user departments for the full costs of claims and insurance and administrative costs in FY99-00. On an annual basis, the Risk Trust funding plan calculates the total Risk Management's expenses for the fiscal year, the next year's claims and claims related expenses and other factors. Beginning in fiscal year 2012, the Risk Trust began using a combination of user charges and contingency funds. The County does not fund the Risk Trust for all reserves; however, the reserves are part of the liability calculation.

Insurance Policies

Risk Management continually analyzes insurance market trends. During 2015, the market price firmed up for several lines of coverage. All of the lines of coverage had a slight increase. The Medical Malpractice saw a slight increase as well this year. This was due to Correctional Health bringing all files online. This enabled us able to get a more accurate account of how many inmates were actually getting treated. Even though the severity was lowered, the amount of visits rose. Risk Management works closely with our insurance broker to aggressively pursue reasonable insurance coverage's to protect the County.

At the close of this fiscal year, the County's major insurance policies are as follows:

<u>Coverage</u>	<u>Policy Period</u>	<u>Limits</u>	<u>Deductible/SIR</u>
General Liability (Excess Liability)	3/1/15 – 3/1/16	\$15 million \$45 million	\$5 million SIR
Law Enforcement	3/1/15 – 3/1/16	\$ 5 million	\$5 million SIR
Medical Malpractice	12/4/15 – 12/4/16	\$25 million	\$5 million SIR
Workers' Compensation	7/1/15 – 7/1/16	\$25 million	\$2 million SIR
Property Damage	7/1/15 – 7/1/16	\$500 million	\$100,000 per occ.

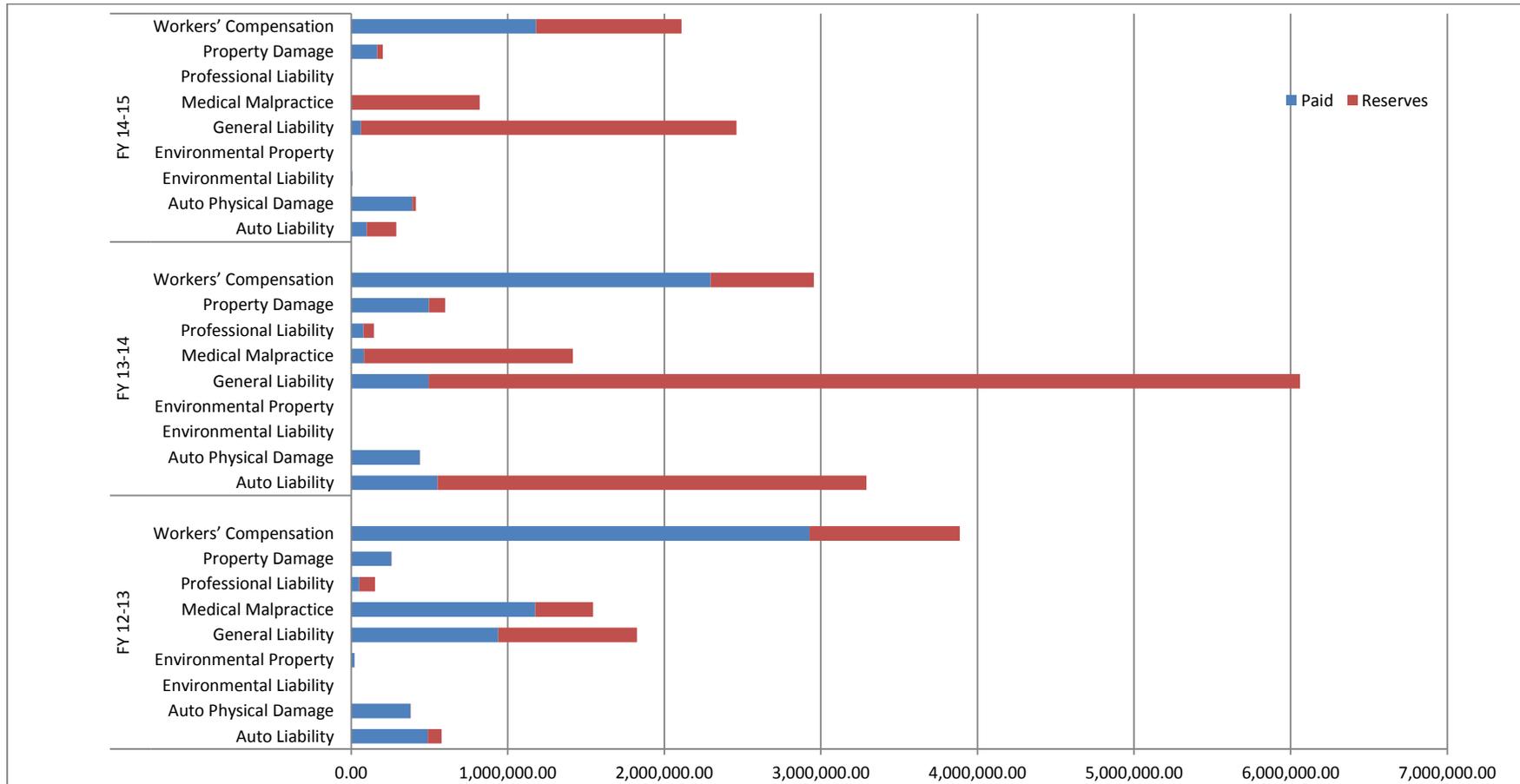
Budget Summary

The **expenditure budget** for the Risk Management Department for FY14-15 was \$29,841,029, of which \$2,570,530 was for personnel costs, \$400,475 supplies and services, and \$26,870,024 was for insurance, legal, and claims and claims related expenditures. On a percentage basis, 90.04% of Risk Management's budget is committed to insurance, legal, claims and claim related expenditures.

The **revenue budget** for the Risk Management Department for FY14-15 was \$24,088,690, of which \$20,170,789 was from user charges, \$400,000 from interest earnings and \$3,517,901 was budgeted for contingency transfers in. On a percentage basis, 83.74% of the revenue is from user charges. These user charges are based on actuarially estimated claims payments and insurance projections Risk Management will pay on behalf of County departments.

Note: The auditors have not reviewed and are not providing an opinion as to the information disclosed in the annual report.

TOTAL COST SUMMARY CHART FY12-13 TO FY14-15



- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture as these claims have had time to mature.
 2. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 3. Unemployment not included.
 4. Small dollar amounts may not be visible on the chart, but they are included in the data.

**TOTAL COST SUMMARY TABLE
FY12-13 TO FY14-15**

		Auto Liability	Auto Physical Damage	Environmental Liability	Environmental Property Damage	General Liability	Medical Malpractice	Professional Liability	Property Damage	Worker's Compensation
FY 12-13	\$ Paid	\$489,189	\$377,725	\$0	\$21,432	\$939,644	\$1,176,210	\$52,532	\$256,355	\$2,927,745
	Open Reserves	\$88,559	\$496	\$0	\$0	\$885,310	\$369,186	\$100,002	\$1	\$959,186
	Total Incurred	\$577,748	\$378,220	\$0	\$21,432	\$1,824,954	\$1,545,396	\$152,534	\$256,355	\$3,886,931
FY 13-14	\$ Paid	\$551,595	\$437,784	\$0	\$0	\$494,279	\$82,274	\$78,969	\$497,267	\$2,295,771
	Open Reserves	\$2,739,292	\$3,006	\$0	\$0	\$5,566,010	\$1,334,478	\$65,628	\$103,062	\$658,839
	Total Incurred	\$3,290,888	\$440,790	\$0	\$0	\$6,060,289	\$1,416,752	\$144,597	\$597,425	\$2,928,579
FY 14-15	\$ Paid	\$99,828	\$391,364	\$8,009	\$0	\$63,082	\$0	\$0	\$167,283	\$1,181,060
	Open Reserves	\$188,350	\$21,950	\$0	\$0	\$2,398,159	\$821,020	\$0	\$35,033	\$928,126
	Total Incurred	\$288,178	\$401,866	\$8,009	\$0	\$2,461,240	\$821,020	\$0	\$199,933	\$2,109,186

Notes:

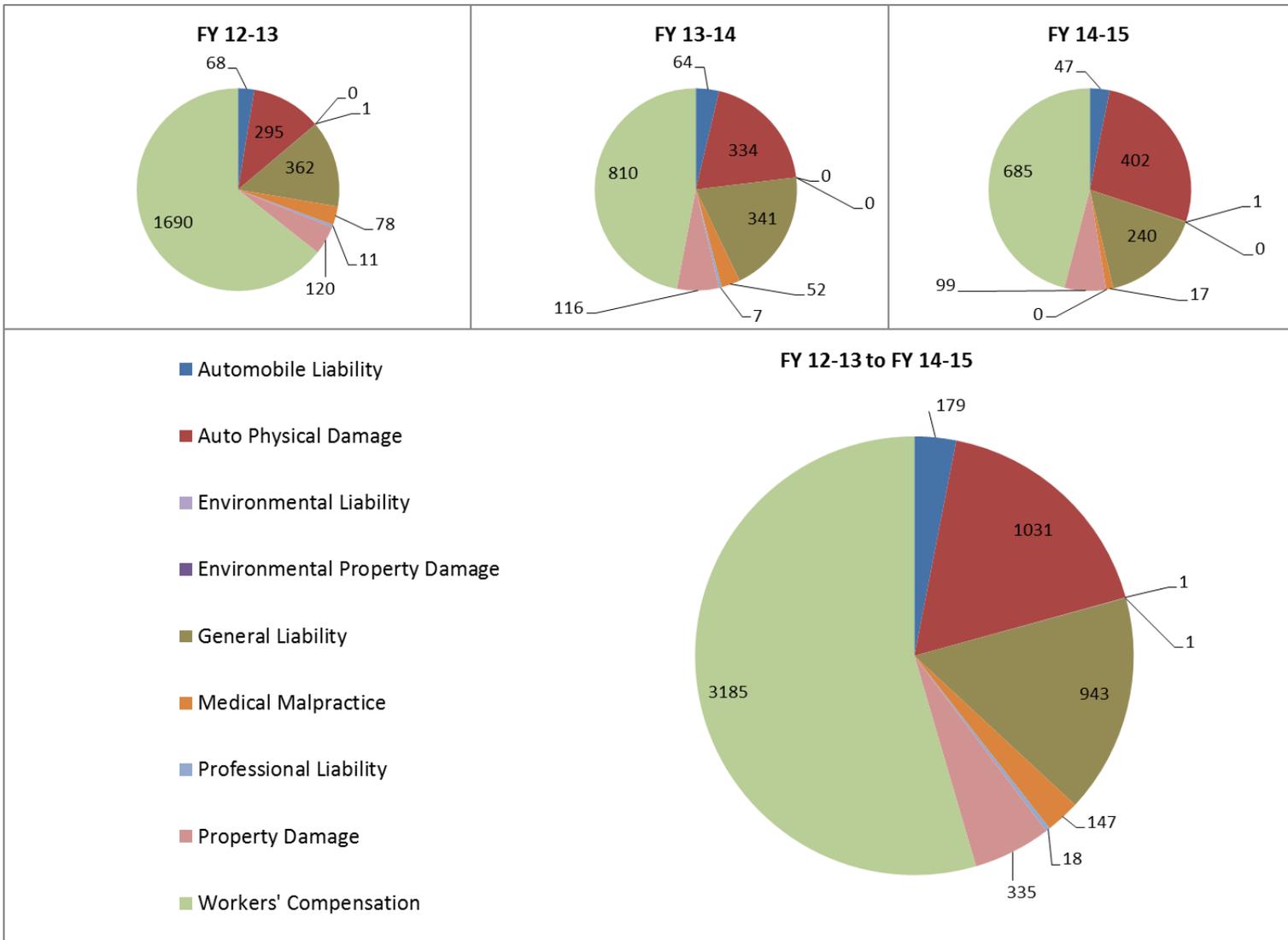
1. Dollars paid listed above represents payments on claims by event date, not actual payment date. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture as these claims have had time to mature.
2. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
3. Unemployment not included.
4. The totals are derived using both dollars and cents. The cents are removed for presentation purposes and all dollar amounts are rounded to the nearest dollar.

**TOTAL CLAIMS SUMMARY TABLE
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	94	\$262,768	66	\$320,762	73	\$60,844
AIR QUALITY	21	\$17,612	5	\$1,245	9	\$3,127
ANIMAL CARE AND CONTROL	121	\$94,868	71	\$54,890	50	\$60,177
CLERK OF SUPERIOR COURT	42	\$29,588	16	\$8,789	8	\$15,905
CORRECTIONAL HEALTH	137	\$1,314,669	79	\$232,207	43	\$19,661
COUNTY ASSESSOR	17	\$111,768	10	\$54,346	5	\$24,045
COUNTY ATTORNEY	61	\$86,863	54	\$172,582	33	\$12,315
ELECTIONS DEPARTMENT	14	\$5,924	4	\$32,139	6	\$22,274
ENVIRONMENTAL SERVICES	57	\$241,280	35	\$84,805	49	\$49,716
EQUIPMENT SERVICES	13	\$54,016	4	\$1,089	5	\$21,779
FACILITIES MANAGEMENT	73	\$176,505	53	\$414,620	34	\$90,176
FLOOD CONTROL DISTRICT	28	\$39,556	31	\$69,549	32	\$42,680
HUMAN SERVICES	46	\$37,165	27	\$97,521	19	\$17,858
JUVENILE PROBATION	116	\$269,097	66	\$226,800	57	\$142,121
LIBRARY DISTRICT	18	\$57,897	10	\$3,926	10	\$17,444
MCDOT	150	\$396,553	137	\$400,644	95	\$53,621
MEDICAL EXAMINER	29	\$25,360	18	\$54,565	23	\$15,766
OFFICE OF ENTERPRISE TECH	11	\$23,040	3	\$4,567	2	\$1,707
PARKS AND RECREATION	11	\$50,747	18	\$121,717	12	\$16,892
PLANNING AND DEVELOPMENT	15	\$10,853	6	\$6,890	7	\$3,640
PUBLIC DEFENDER	22	\$41,289	16	\$58,420	8	\$3,264
PUBLIC HEALTH	39	\$48,399	27	\$45,274	26	\$65,614
SHERIFF	1323	\$2,287,290	847	\$1,796,841	792	\$924,504
TRIAL COURTS	55	\$159,798	32	\$43,750	23	\$28,043
ALL OTHERS	112	\$397,926	89	\$130,000	70	\$197,453
TOTALS	2625	\$6,240,831	1724	\$4,437,939	1491	\$1,910,624

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. Unemployment not included.
 5. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

TOTAL NUMBER OF CLAIMS SUMMARY CHART FY12-13 TO FY14-15



Notes: Unemployment not included.

**TOTAL NUMBER OF CLAIMS SUMMARY TABLE
FY12-13 TO FY14-15**

	FY 12-13	FY 13-14	FY 14-15
AUTOMOBILE LIABILITY	68	64	47
AUTO PHYSICAL DAMAGE	295	334	402
ENVIRONMENTAL LIABILITY	0	0	1
ENVIRONMENTAL PROPERTY DAMAGE	1	0	0
GENERAL LIABILITY	362	341	240
MEDICAL MALPRACTICE	78	52	17
PROFESSIONAL LIABILITY	11	7	0
PROPERTY DAMAGE	120	116	99
WORKERS' COMPENSATION	1690	810	685
TOTALS	2625	1724	1491

- Notes: 1. Number of claims paid represents the amount of claims for the year in which the event occurred.
2. Unemployment not included.

**AUTO LIABILITY LOSS SUMMARY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	3	\$90	1	\$0	2	\$4,918
AIR QUALITY	1	\$1,075	0	\$0	0	\$0
ANIMAL CARE AND CONTROL	4	\$5,209	3	\$4,856	0	\$0
CONSTABLES	0	\$0	1	\$0	1	\$1,200
COUNTY ATTORNEY	0	\$0	1	\$1,625	2	\$2,364
ENVIRONMENTAL SERVICES	8	\$134,618	6	\$38,332	2	\$1,548
EQUIPMENT SERVICES	2	\$6,125	0	\$0	0	\$0
FACILITIES MANAGEMENT	0	\$0	1	\$3,709	1	\$1,033
FLOOD CONTROL DISTRICT	0	\$0	1	\$15,000	3	\$4,550
LIBRARY DISTRICT	0	\$0	1	\$0	0	\$0
MCDOT	8	\$42,486	6	\$114,505	4	\$5,604
PARKS AND RECREATION	0	\$0	1	\$3,553	0	\$0
PLANNING AND DEVELOPMENT	0	\$0	1	\$3,150	0	\$0
PUBLIC DEFENDER	0	\$0	0	\$0	1	\$0
PUBLIC DEFENSE SERVICES	0	\$0	1	\$1,025	0	\$0
PUBLIC HEALTH	2	\$1,539	0	\$0	0	\$0
RECORDER	3	\$10,700	0	\$0	0	\$0
RISK MANAGEMENT	0	\$0	0	\$0	1	\$3,108
SHERIFF	33	\$287,346	34	\$365,840	26	\$75,504
TRIAL COURTS	0	\$0	1	\$0	0	\$0
ALL OTHERS	4	\$0	5	\$0	4	\$0
TOTALS	68	\$489,189	64	\$551,595	47	\$99,828

- Notes: 1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
2. Number of claims represents the number of claims for the year in which the event occurred.
3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**AUTO PHYSICAL DAMAGE SUMMARY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	23	\$15,209	29	\$19,737	46	\$15,293
AIR QUALITY	5	\$9,644	1	\$517	1	\$0
ANIMAL CARE AND CONTROL	13	\$4,182	21	\$2,380	7	\$17,244
CLERK OF SUPERIOR COURT	2	\$0	1	\$0	2	\$0
CONSTABLES	4	\$4,112	6	\$5,679	5	\$31,229
COUNTY ATTORNEY	8	\$5,809	11	\$3,531	16	\$8,436
ELECTIONS DEPARTMENT	1	\$0	0	\$0	0	\$0
ENVIRONMENTAL SERVICES	18	\$26,868	14	\$8,262	28	\$26,026
EQUIPMENT SERVICES	1	\$0	1	\$0	3	\$16,348
FACILITIES MANAGEMENT	2	\$0	6	\$3,723	3	\$333
FLOOD CONTROL DISTRICT	13	\$35,060	15	\$22,106	19	\$28,908
HUMAN SERVICES	1	\$100	1	\$0	1	\$0
JUVENILE PROBATION	7	\$6,025	6	\$15,422	9	\$7,883
LIBRARY DISTRICT	2	\$907	0	\$0	3	\$2,373
MCDOT	30	\$36,185	28	\$99,863	29	\$29,695
MEDICAL EXAMINER	1	\$1,135	1	\$0	0	\$0
OFFICE OF ENTERPRISE TECH	1	\$0	0	\$0	0	\$0
PLANNING AND DEVELOPMENT	1	\$694	2	\$243	6	\$3,640
PROTECTIVE SERVICES	2	\$1,311	0	\$0	1	\$4,012
PUBLIC DEFENSE SERVICES	1	\$2,229	1	\$0	1	\$0
PUBLIC HEALTH	3	\$500	2	\$2,307	3	\$1,452
RECORDER	1	\$0	0	\$0	0	\$0
RISK MANAGEMENT	1	\$1,242	0	\$0	1	\$0
SHERIFF	153	\$225,664	177	\$245,398	211	\$191,497
ALL OTHERS	1	\$848	11	\$8,617	7	\$6,995
TOTALS	295	\$377,725	334	\$437,784	402	\$391,364

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**ENVIRONMENTAL LIABILITY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
FLOOD CONTROL DISTRICT	0	\$0	0	\$0	1	\$8,009
TOTALS	0	\$0	0	\$0	1	\$8,009

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**ENVIRONMENTAL PROPERTY DAMAGE
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
RISK MANAGEMENT	1	\$21,432	0	\$0	0	\$0
TOTALS	1	\$21,432	0	\$0	0	\$0

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**GENERAL LIABILITY LOSS SUMMARY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	1	\$0	2	\$0	0	\$0
AIR QUALITY	1	\$0	0	\$0	0	\$0
ANIMAL CARE AND CONTROL	13	\$15,566	12	\$2,777	7	\$3,414
CLERK OF SUPERIOR COURT	1	\$0	0	\$0	0	\$0
CONSTABLES	2	\$36,849	0	\$0	0	\$0
CORRECTIONAL HEALTH	1	\$0	0	\$0	5	\$0
COUNTY ASSESSOR	2	\$0	2	\$0	3	\$500
COUNTY ATTORNEY	21	\$2,574	25	\$82,757	8	\$0
COUNTY MANAGER'S OFFICE	1	\$0	1	\$5,592	1	\$0
ENVIRONMENTAL SERVICES	1	\$0	2	\$500	2	\$0
EQUIPMENT SERVICES	1	\$24,327	0	\$0	0	\$0
FACILITIES MANAGEMENT	5	\$1,834	8	\$4,130	7	\$1,200
FLOOD CONTROL DISTRICT	5	\$530	2	\$0	5	\$0
HUMAN SERVICES	2	\$0	0	\$0	0	\$0
JUSTICE COURTS	5	\$383	1	\$0	3	\$372
LEGAL ADVOCATE	2	\$16,104	0	\$0	1	\$0
LEGAL DEFENDER	2	\$194,599	0	\$0	1	\$518
MCDOT	33	\$231,357	32	\$3,426	17	\$5,678
PUBLIC DEFENDER	8	\$6,727	9	\$30,056	4	\$0
PUBLIC FIDUCIARY	2	\$7,500	2	\$12,765	0	\$0
PUBLIC HEALTH	2	\$0	4	\$7,500	1	\$1,731
SHERIFF	198	\$360,404	194	\$333,054	138	\$4,669
STADIUM DISTRICT	2	\$0	1	\$0	1	\$0
TRIAL COURTS	8	\$891	9	\$0	3	\$0
ALL OTHERS	43	\$40,000	35	\$11,722	33	\$45,000
TOTALS	362	\$939,644	341	\$494,279	240	\$63,082

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**MEDICAL MALPRACTICE LOSS SUMMARY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
CORRECTIONAL HEALTH	72	\$1,176,210	47	\$82,274	17	\$0
SHERIFF	0	\$0	1	\$0	0	\$0
ALL OTHERS	6	\$0	4	\$0	0	\$0
TOTALS	78	\$1,176,210	52	\$82,274	17	\$0

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**PROFESSIONAL LIABILITY LOSS SUMMARY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
CORRECTIONAL HEALTH	3	\$0	0	\$0	0	\$0
COUNTY ATTORNEY	6	\$45,244	5	\$69,378	0	\$0
LEGAL DEFENDER	1	\$3,925	0	\$0	0	\$0
PUBLIC DEFENDER	1	\$3,363	2	\$9,591	0	\$0
TOTALS	11	\$52,532	7	\$78,969	0	\$0

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**PROPERTY DAMAGE LOSS SUMMARY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	2	\$544	1	\$0	2	\$3,143
AIR QUALITY	2	\$0	1	\$0	3	\$2,515
ANIMAL CARE AND CONTROL	3	\$0	3	\$0	5	\$0
CLERK OF SUPERIOR COURT	0	\$0	0	\$0	1	\$12,160
ELECTIONS DEPARTMENT	1	\$500	0	\$0	0	\$0
EMPLOYEE BENEFITS AND HEALTH	0	\$0	0	\$0	1	\$0
ENVIRONMENTAL SERVICES	1	\$1,534	1	\$392	4	\$0
FACILITIES MANAGMENT	27	\$157,659	29	\$325,173	18	\$86,829
FLOOD CONTROL DISTRICT	5	\$2,557	7	\$12,062	0	\$0
HUMAN SERVICES	1	\$0	1	\$81,535	3	\$0
JUVENILE PROBATION	0	\$0	0	\$0	1	\$26,182
MCDOT	46	\$12,058	50	\$14,979	36	\$4,726
OFFICE OF ENTERPRISE TECH	0	\$0	1	\$790	0	\$0
PARKS AND RECREATION	1	\$11,814	6	\$28,362	4	\$4,677
PUBLIC HEALTH	4	\$11,450	1	\$0	2	\$0
SHERIFF	22	\$57,588	13	\$33,973	17	\$7,452
SUPERINTENDENT OF SCHOOLS	1	\$0	1	\$0	0	\$0
TRIAL COURTS	3	\$651	0	\$0	0	\$0
WASTE RESOURCES AND RECYCLING	1	\$0	1	\$0	2	\$19,597
TOTALS	120	\$256,355	116	\$497,267	99	\$167,283

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2015, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**UNEMPLOYMENT LOSS SUMMARY – PAID IN YEAR
FY12-13 TO FY14-15**

Department	FY12-13	FY13-14	FY14-15
	\$ Paid	\$ Paid	\$ Paid
ADULT PROBATION	\$44,095	\$35,817	\$16,384
AIR QUALITY	\$5,037	\$3,617	\$10,379
ANIMAL CARE AND CONTROL	\$7,665	\$11,610	\$16,366
CLERK OF SUPERIOR COURT	\$49,309	\$9,385	\$10,223
CORRECTIONAL HEALTH	\$32,616	\$25,112	\$41,552
COUNTY ASSESSOR	\$10,672	\$28,487	\$4,570
COUNTY ATTORNEY	\$39,709	\$29,463	\$20,864
ELECTIONS	\$18,237	\$12,149	\$14,339
OFFICE OF ENTERPRISE TECH	\$7,958	\$10,295	\$14,986
ENVIRONMENTAL SERVICES	\$6,675	\$1,201	\$10,054
EQUIPMENT SERVICES	\$3,600	\$1,200	\$0
FACILITIES MANAGEMENT	\$20,269	\$7,426	\$11,575
HUMAN SERVICES	\$108,495	\$132,416	\$49,288
JUSTICE COURTS	\$20,902	\$22,239	\$15,366
JUVENILE PROBATION	\$14,464	\$1,117	\$4,181
PARKS AND RECREATION	\$8,142	\$3,205	\$7,088
PUBLIC DEFENDER	\$6,976	\$13,202	\$5,916
PUBLIC HEALTH	\$45,464	\$23,794	\$27,455
PUBLIC WORKS	\$12,676	-\$311	-\$54
SUPERINTENDENT OF SCHOOLS	\$7,307	\$0	\$0
SHERIFF	\$64,911	\$60,314	\$62,824
TRIAL COURTS	\$50,487	\$56,759	\$37,897
MCDOT	\$14,099	\$13,388	\$8,867
TREASURER	\$3,313	\$0	\$0
ALL OTHERS	\$5,009	\$52,578	\$67,270
TOTALS	\$608,087	\$554,461	\$457,390

- Notes: 1. Dollars paid represents the amount paid for the fiscal year. There are no reserves for unemployment.
2. Amounts as valued on June 30, 2015, as reported by the Advantage Financial System.

**WORKERS' COMPENSATION LOSS SUMMARY
FY12-13 TO FY14-15**

Department	FY12-13		FY13-14		FY14-15	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	65	\$246,924	33	\$301,025	23	\$37,490
AIR QUALITY	12	\$6,893	3	\$728	5	\$612
ANIMAL CARE AND CONTROL	88	\$69,911	32	\$44,878	31	\$39,518
CLERK OF SUPERIOR COURT	39	\$29,588	15	\$8,789	5	\$3,745
CORRECTIONAL HEALTH	61	\$138,459	32	\$149,933	20	\$19,661
COUNTY ASSESSOR	15	\$111,768	8	\$54,346	2	\$23,545
COUNTY ATTORNEY	26	\$33,236	12	\$15,291	7	\$1,515
ELECTIONS DEPARTMENT	12	\$5,424	4	\$32,139	4	\$22,274
ENVIRONMENTAL SERVICES	29	\$78,261	12	\$37,319	13	\$22,142
EQUIPMENT SERVICES	9	\$23,564	3	\$1,089	2	\$5,431
FACILITIES MANAGEMENT	39	\$17,012	9	\$77,884	5	\$781
HUMAN SERVICES	42	\$37,065	25	\$15,987	15	\$17,858
JUVENILE PROBATION	109	\$263,072	60	\$211,378	47	\$108,056
LIBRARY DISTRICT	16	\$56,990	8	\$3,926	7	\$15,071
MCDOT	33	\$74,467	21	\$167,871	9	\$7,918
MEDICAL EXAMINER	27	\$24,225	15	\$50,926	22	\$15,766
OFFICE OF ENTERPRISE TECH	10	\$23,040	2	\$3,777	2	\$1,707
PARKS AND RECREATION	10	\$38,933	5	\$75,342	5	\$12,215
PLANNING AND DEVELOPMENT	13	\$10,159	2	\$2,757	1	\$0
PROTECTIVE SERVICES	6	\$18,014	4	\$57,931	0	\$0
PUBLIC DEFENDER	13	\$31,199	4	\$18,774	1	\$0
PUBLIC HEALTH	28	\$34,910	20	\$35,467	20	\$62,431
SHERIFF	917	\$1,356,288	428	\$818,575	400	\$645,381
TRIAL COURTS	44	\$158,255	22	\$43,750	19	\$24,312
ALL OTHERS	27	\$40,088	31	\$65,739	20	\$93,631
TOTALS	1690	\$2,927,745	810	\$2,295,622	685	\$1,181,060

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY12-13 give a truer picture of the cost of these claims as they have had time to mature.
 2. Number of claims represents the number of claims for the year in which the event occurred.
 3. Amounts are as valued on June 30, 2015, as reported by RiskMaster.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.